



CITIZENS CO-OPERATIVE BANK LTD.

(MULTI STATE CO-OPERATIVE BANK)

Head Office : Nr. Mahatma Gandhi Vidhyalaya, Jawahar Road, Rajkot - 360 001.

Phone : 0281-2224933 / 2226732 Email : info@citizensbankrajkot.co.in Web : www.citizensbankrajkot.co.in

MOBILE BANKING APPLICATION

Date of Receipt :

Application No.

Application For :

- 1) Registration for CCBL Mobile Banking Facility ☐
- 2) De - Registration for CCBL Mobile Banking Facility ☐
- 3) Linking Bank accounts with existing CCBL Mobile Banking Facility ☐
- 4) De - Linking Bank Accounts with existing CCBL Mobile Banking Facility ☐
- 5) Request for Duplicate Login Password ☐

★ Accounts eligible for Mobile Banking service are (1) Saving a/c operated by Self / Either or Survivor /Any one (2) Current a/c operated by Self (proprietor) / Any One (Partner) (3) Cash Credit a/c operated by Self / Either or Survivor.

★ Only Primary a/c holder will be eligible for Mobile Banking Services on his/her registered Mobile No.

I/We request you to arrange to provide / remove above facility of Mobile Banking as per details below. I/We confirm that I/We have read the **"TERMS AND CONDITIONS"** governing the Mobile Banking Service displays on the website of the Bank www.citizensbankrajkot.co.in and also printed on the reverse of the application form for Mobile Banking Services and I/We unconditionally accept the same in full.

Name of Customer (In Block Letters)	
Customer ID	
E-mail ID	
Mobile No.	+9 1
PAN No.	
Existing Accounts (to be linked)	

Sr. No.	Branch Name	Account Number	Name of the Account Holder(s)/ Authorised Signatory	Authorised Signature
1.			1.	
			2.	
			3.	
			4.	
2.			1.	
			2.	
			3.	
			4.	
3.			1.	
			2.	
			3.	
			4.	

TERMS & CONDITIONS

I/We agree

1. To download the Mobile Banking Application from the playstore of the Mobile OS vendor.
2. That transaction initiated through Mobile banking application are irrevocable; Bank shall not entertain any request for revocation of transaction or stop payment request for transaction initiated through Mobile Banking as the transactions are completely instantaneous and are incapable of being reversed.
3. Not to use Mobile Banking channel for transfer of funds for illegal activities.
4. To be responsible for the safe custody and security of Mobile Banking Application Downloaded on our mobile phones and immediately inform the bank about loss or theft of mobile phone for disabling of Mobile banking Services to prevent unauthorized usage.
5. To NOT share the Login Password with anyone including bank's staff / Associate / Representative.
6. To operate within the maximum transaction limit(s) permitted by the bank for Mobile Banking.
7. To accept transaction limit changes at any time as deemed necessary by Bank.
8. To be responsible for any loss caused arising out of usage of Mobile Banking.
9. To accept all changes/Modifications/Additions/Removals of any of the extant terms and conditions governing Mobile Banking service.

DISCLAIMER

The Customer shall ensure that the Bank's mobile banking application is compatible with his/her mobile phones / handset. The Customer shall be responsible for damage or loss, if any, caused by downloading of the Mobile Banking Software in his/her mobile phone. The customer shall be solely responsible/liable for keeping Login password confidential to prevent unauthorized access/use of his/her mobile banking facility by any third party. Any payment effected by the Bank to a beneficiary based on the information received by the Bank from the customer's mobile number registered in the Bank's Record for Mobile Banking facility, shall be binding on the Customer and he/she shall alone be solely responsible/liable for any loss, claim, liability arising therefrom and or incidental thereto.

DECLARATION :

I/We affirm, confirm and undertake that I/ We have read and understood the Terms and Conditions for usage of the Citizens Cooperative Bank Mobile Banking Services and agree to abide by them. I/We am/are aware that the usage of Citizens Cooperative Bank Mobile Banking is governed by the terms and condition of Mobile banking which are available on the website of the Bank www.citizensbankrajkot.co.in I/ We have read and understood the same and hereby expressly accept and agree to abide by them. All my/our rights and liabilities shall be governed by the said Terms and Conditions my/our act of accessing the Mobile Services, I/We further agree to adhere to and comply with all the rules/regulations/practices prescribed by the telecom authority / regulatory authority / banking authority / Government of India / Local / State Government etc., for mobile banking operations & associated banking activities. I/We thereby agree to be subject to and comply with all the provisions of the terms and conditions which are incorporated by reference herein and deemed to be part of this application form to the same extent as if such provisions have been expressly set forth in full herein. I/We agree that the Bank shall not be held liable and shall be absolved from all liabilities whatsoever for loss caused to the Customer arising out of, any reasons beyond the control of the Bank or if, the bank is unable to receive or execute any of the requests from the Customer or there is loss of information during the process of transmission of information, or there is any error or inaccuracy of information or any other consequence arising from any cause beyond the control of the Bank including technology failure of network of any service provider and/or the Bank's system and/or any breakdown, interruption, suspension or failure of the telecommunication equipment of the Customer or the Bank.

For Office Use Only

Branch										Head Office									
Customer ID										Account Created									
Checked Details and Found Correct in CBS										Signature									
Signature										Name of Officer									
Name of Officer										Employee ID									
Employee ID										Signature									

If application is rejected, specify the reason

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