



# CITIZENS CO-OPERATIVE BANK LTD.

(MULTI STATE CO-OPERATIVE BANK)

Jawahar Road, Nr. M. G. Vidhyalay, Rajkot - 360 001

Phone : 2226732/2224933/2227958 FAX : 0281-2224280

E-mail : info@citizensbankrajkot.co.in Website : www.citizensbankrajkot.co.in

Date: \_\_\_\_\_

**The Branch Manager  
Citizens Co-operative Bank Ltd**

Re: **Request for Hot-listing of ATM/Debit Card No./Account No.**

I would like you to Hot-list my ATM/Debit card due to the following reason (please tick):

- It is lost/misplaced
- Any other reason (please specify)\_\_\_\_\_
- I would also like you to reissue the card (charges will be levied, as applicable, by debit to a/c no. \_\_\_\_\_)

\_\_\_\_\_  
Customer's signature

**For bank use only**

Date of receipt \_\_\_\_\_ Time of receipt \_\_\_\_\_ Signature of officer \_\_\_\_\_

Remarks

- Customer can also submit a request through a letter. In this case, you may use this portion only as a checklist, if you wish Hotlisting request (letter or this portion of form) filed
- Confirmation of hotlisting request given to customer (as below)



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Date: \_\_\_\_\_

Dear Mr./Ms. \_\_\_\_\_

Re: **Request for Hot-listing of ATM/Debit Card No./Account No.**

We refer to your letter/request dated \_\_\_\_\_ received by us on \_\_\_\_\_ at \_\_\_\_\_ Hrs for hot-listing the captioned card/card issued on the account.

In this connection we invite your attention to the terms and conditions for issue of ATM/Debit cards in terms of which a minimum time period of **24 hours** is required for effecting the request for hot-listing and the Bank will neither entertain any claims nor be held liable for any loss suffered by the customer due to misuse of the card in the interim.

We would also like you to note that once the card is reported lost/stolen/damaged, and the same has been hot-listed, the card cannot be used again, even if found subsequently.

Thank You.  
Yours faithfully,

For **Citizens Co-operative Bank Ltd.**